CENTRAL FAX CENTER

MAR 17 2006

LAW OFFICES OF

FAY KAPLUN & MARCIN, LLP

INTELLECTUAL PROPERTY LAW

150 BROADWAY, SUITE 702
NEW YORK, NEW YORK 10038
PHONE: (212) 619-6000
FAX: (212) 208-6819
WWW.FKMIPLAW.COM

FACSIMILE COVER SHEET

FAX NO

(571) 273-8300

BEST AVAILABLE COPY

TO

Commissioner for Patents

Mail Stop: Amendment

FROM

Michael J. Marcin, Esq. (Reg. No. 48,198) of Fay Kaplun & Marcin, LLP

(Customer No. 30636)

DATE

March 17, 2006

SUBJECT

U.S. Patent Appln. Serial No. 09/738,786

for System and Method for Managing Client Processes

NUMBER OF PAGES INCLUDING COVER: 7

MESSAGE:

Please see attached.

Thank you.

IF ANY PAGES WERE NOT RECEIVED OR ARE ILLEGIBLE, PLEASE CALL (212) 819-8000 AS SOON AS POSSIBLE

The information contained in this facsimile message is attorney privileged and confidential information intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us by telephone, and return the original message to us at the above address via the U.S. Postal Service. We will reimburse any costs you incur in notifying us and returning the message to us. Thank you.

2 002/007

MAR 17 2006 101/01101

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s)

McCombe et al.

BEST AVAILABLE COPY

Serial No.

09/738,786

Filed

December 15, 2000

For

System and Method for Managing Client Processes

Group Art Unit

2155

Examiner

Bharat Barot

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Certificate of Facsimile

I hereby certify that this correspondence is being transmitted via facsimile to:

Mail Stop: Amendment Commissioner for Patents (571) 273-8300

Date: March 17, 2006

Michael J. Marcin (Reg. No. 48,198)

TRANSMITTAL

In response to the Non-Final Office Action mailed December 27, 2005, please find an Amendment for filing in the above-identified application No fees are believed to be required. The Commissioner is hereby authorized to charge any additional fees to the Deposit Account of Fay Kaplun & Marcin, LLP No. 50-1492. A copy of this paper is enclosed for that purpose.

Respectfully submitted,

Dated: March 17, 2006

Michael J. Marcin, Reg. No. 48,198

Fay Kaplun & Marcin, LLP 150 Broadway, Suite 702 New York, New York 10038

Tel: (212) 619-6000 Fax: (212) 619-0276

[40101/01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

Applicant(s)

McCombe et al.

MAR 17 2006

Serial No.

09/738,786

Filed

December 15, 2000

For

System and Method for Managing Client Processes

Group Art Unit

2155

Examiner

Bharat Barot

BEST AVAILABLE COPY

Mail Stop: Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Certificate of Facsimile

I hereby certify that this correspondence is being transmitted via facsimile to:

Mail Stop: Amendment Commissioner for Patents (571) 273-8300

Date: March 17, 2006

Michael J. Marcin (Reg. No. 48,198)

TRANSMITTAL

In response to the Non-Final Office Action mailed December 27, 2005, please find an Amendment for filing in the above-identified application. No fees are believed to be required. The Commissioner is hereby authorized to charge any additional fees to the Deposit Account of Fay Kaplun & Marcin, LLP No. 50-1492. A copy of this paper is enclosed for that purpose.

Respectfully submitted,

Dated: March 17, 2006

Michael J. Marcin, Reg. No. 48,198

Fay Kaplun & Marcin, LLP 150 Broadway, Suite 702 New York, New York 10038

Tel: (212) 619-6000 Fax: (212) 619-0276

[40101-01101]

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s)

McCombe et al.

BEST AVAILABLE COPY

Serial No.:

09/738,786

Filing Date

December 15, 2000

For

A System and Method for Managing Client Processes

Group Art Unit

2155

Examiner

Bharat Barot

Mailstop: Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

RESPONSE

In response to the Office Action mailed Dec. 27, 2005 in the above-identified application, please consider the following remarks: